

Your electricity bill

Bill date: February 15, 2011

Summary of what you owe

	Amount owing on your previous bill	-\$37.59
<i>Less</i>	Payments made through Feb 15	\$0.00
<i>Less</i>	SurePay discount	-\$0.48
<i>Equals</i>	Your balance forward	-\$38.07
<i>Plus</i>	Your new charges (details on following pages)	
	Cost of electricity (with taxes and fees)	\$18.79
<i>Equals</i>	Your credit balance	-\$19.28

Miguel Lombana

Your account number:

For service at:

Questions or Office Locations?

Call 602-371-7171, 24 hours a day

Website: aps.com

Para servicio en español llame al:

602-371-6861 (Phoenix)

A New Corporate Identity for APS

You've likely noticed a different APS logo at the top of this bill. This new look and logo are part of APS's new corporate identity. Today, transformational issues such as the development of clean energy technologies, energy efficiency improvements and changing customer expectations necessitate a new approach for APS - including a new look and logo. The new corporate identity also provides APS a look and logo that are modern and flexible for a variety of uses. Though APS's look has changed, you can be assured our dedication to our customers and communities will remain.

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February 15, 2011

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Your service plan: Time Adv 7pm-Noon, EPR-6

Meter number: L
Meter reading cycle: 09

Charges for electricity services

Cost of net electricity

Basic service charge	\$7.14
Delivery service charge	\$0.00
Environmental benefits surcharge	\$0.00
Federal environmental improvement surcharge	\$0.00
System benefits charge	\$0.00
Power supply adjustment*	\$0.00
Metering*	\$5.58
Meter reading*	\$1.86
Billing*	\$2.10
Generation of electricity on-peak*	\$0.00
Generation of electricity off-peak*	\$0.78
Transmission and ancillary services*	\$0.00
Transmission cost adjustment*	\$0.00
Cost of electricity you used	\$17.46

Taxes and fees

Regulatory assessment	\$0.05
State sales tax	\$1.16
County sales tax	\$0.12
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$18.79

Total charges for electricity services \$18.79

* These services are currently provided by APS but may be provided by a competitive supplier.

Amount of electricity from APS

Meter reading on Feb 11	12583
Meter reading on Jan 12	11904
Total electricity from APS, in kWh	679
On-peak meter reading on Feb 11	2040
On-peak meter reading on Jan 12	1969
On-peak electricity from APS, in kWh	71
Off-peak electricity from APS, in kWh	608

Amount of electricity credited

Meter reading on Feb 11	11784
Meter reading on Jan 12	10853
Total electricity credited, in kWh	931
On-peak meter reading on Feb 11	3671
On-peak meter reading on Jan 12	3318
On-peak electricity credited, in kWh	353
Off-peak electricity credited, in kWh	578
Last month's on-peak kWh credit	82
Last month's off-peak kWh credit	0

Net electricity

On-peak electricity from APS, in kWh	71
Minus on-peak electricity credited, in kWh	353
Minus last month's on-peak kWh credit	82
Net on-peak electricity, in kWh	-364
Off-peak electricity from APS, in kWh	608
Minus off-peak electricity credited, in kWh	578
Minus last month's off-peak kWh credit	0
Net off-peak electricity, in kWh	30

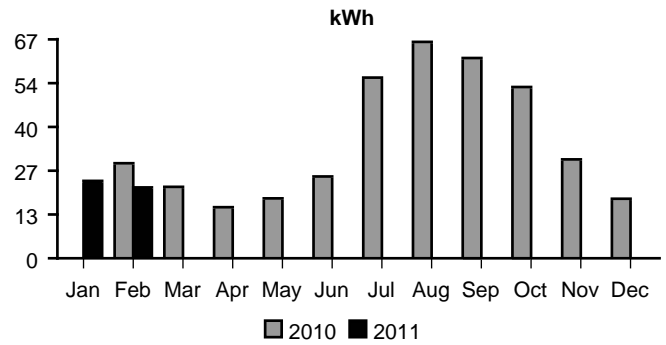


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Average daily electricity use per month



Comparing your monthly use

	This month	Last month	This month last year
Billing days	30	32	30
Average outdoor temperature	53°	51°	54°
Your total use in kWh	679	787	903
Your average daily cost	\$0.62	\$1.07	\$2.97