

Your electricity bill
July 15, 2010

Miguel Lombana

Your account number
5XXXXXXX

Your service plan: Time Adv 7pm-Noon, EPR-6

Meter number: LXXXXX
Meter reading cycle: 09

Charges for electricity services

Cost of net electricity

| | |
|---|---------|
| Basic service charge | \$7.38 |
| Delivery service charge | \$0.00 |
| Environmental benefits surcharge | \$0.00 |
| Federal environmental improvement surcharge | \$0.00 |
| Competition rules compliance charge | \$0.00 |
| System benefits charge | \$0.00 |
| Power supply adjustment* | \$0.00 |
| Metering* | \$5.77 |
| Meter reading* | \$1.92 |
| Billing* | \$2.17 |
| Generation of electricity on-peak* | \$0.00 |
| Generation of electricity off-peak* | \$0.00 |
| Transmission and ancillary services* | \$0.00 |
| Transmission cost adjustment* | \$0.00 |
| Cost of electricity you used | \$17.24 |

Taxes and fees

| | |
|---|---------|
| Regulatory assessment | \$0.05 |
| State sales tax | \$1.14 |
| County sales tax | \$0.12 |
| City sales tax | \$0.00 |
| Franchise fee | \$0.00 |
| Cost of electricity with taxes and fees | \$18.55 |

Total charges for electricity services \$18.55

* These services are currently provided by APS but may be provided by a competitive supplier.

Amount of electricity from APS

| | |
|---|-------------|
| Meter reading on Jul 12 | 4095 |
| Meter reading on Jun 11 | 2339 |
| Total electricity from APS, in kWh | 1756 |

| | |
|--|-------------|
| On-peak meter reading on Jul 12 | 505 |
| On-peak meter reading on Jun 11 | 200 |
| On-peak electricity from APS, in kWh | 305 |
| Off-peak electricity from APS, in kWh | 1451 |

Amount of electricity credited

| | |
|---|-------------|
| Meter reading on Jul 12 | 6287 |
| Meter reading on Jun 11 | 5259 |
| Total electricity credited, in kWh | 1028 |

| | |
|--|------------|
| On-peak meter reading on Jul 12 | 2017 |
| On-peak meter reading on Jun 11 | 1764 |
| On-peak electricity credited, in kWh | 253 |
| Off-peak electricity credited, in kWh | 775 |

| | |
|---|-------------|
| Last month's on-peak kWh credit | 1564 |
| Last month's off-peak kWh credit | 1456 |

Net electricity

| | |
|--|--------------|
| On-peak electricity from APS, in kWh | 305 |
| Minus on-peak electricity credited, in kWh | 253 |
| Minus last month's on-peak kWh credit | 1564 |
| Net on-peak electricity, in kWh | -1512 |

| | |
|---|-------------|
| Off-peak electricity from APS, in kWh | 1451 |
| Minus off-peak electricity credited, in kWh | 775 |
| Minus last month's off-peak kWh credit | 1456 |
| Net off-peak electricity, in kWh | -780 |

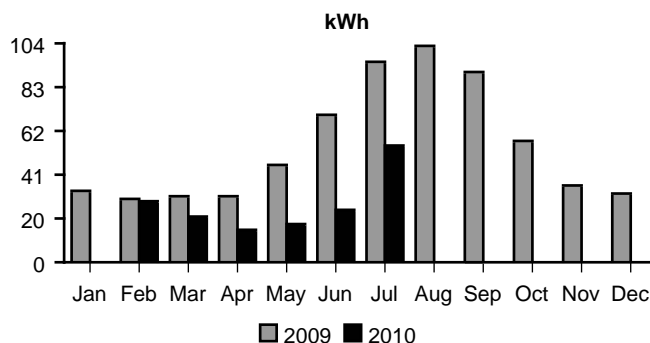


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Average daily electricity use per month



Comparing your monthly use

| | This month | Last month | This month last year |
|-----------------------------|------------|------------|----------------------|
| Billing days | 31 | 30 | 35 |
| Average outdoor temperature | 89° | 79° | 90° |
| Your total use in kWh | 1756 | 780 | 3377 |
| Your average daily cost | \$0.59 | \$0.59 | \$10.08 |